CONSUMER GRIEVANCES REDRESSAL FORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI This 09th day of April'2025

C.G.No.217/2024-25/Nellore Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

Members Present

Sri. K Ramamohan Rao Sri. S.L. Anjani Kumar Smt. W. Vijaya Lakshmi Member (Finance) Member (Technical) Member (Independent)

Between

Sri P.Masthan Reddy, K.R.R. Colony, Pedda Padugupadu (V), Nellore -Dist.

Complainant

AND

- 1. Superintending Engineer/O/Nellore
- 2. Dy.Executive Engineer/O/Kovur
- 3. Executive Engineer/O/Kovur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat on 05.12.2024 at Buchireddypalem stating that in their land the Respondents erected 33 KV line and it is to be shifted.

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- were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they prepared the estimates for shifting of the line and on payment of the shifting charges by the complainant, they completed the shifting work on 25.03.2025 to the satisfaction of the complainant.
- o3. Heard the respondents through video conferencing. The complainant remained absent. The respondents submit that on receiving the complaint, they prepared the estimates for shifting of the line and on payment of the shifting charges by the complainant, they completed the shifting work on 25.03.2025 to the satisfaction of the complainant. The complainant issued letter of satisfaction confirming the shifting of the lines from his site. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
- O4. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 09th day of April'2025.

Jeny 09/04/25

CHAIRPERSON

Member (Technical)

Member (Independent)

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For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijavawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent b 220/132/33/11 KV AP Carbides Sub Station, Dinnedevarapadu Road, Kurnool-518002, State of Andhra Pradesh. Juny 09/04/25

The Stock file.

